

**What problems prevent the third sector and volunteering working well with the health and care system in Wales?**

**What are the causes and effects of these problems?**

<b>PROBLEM 1</b>	
<b>The image of the voluntary sector, effecting:</b>	
<b>Coordinated collective and individual advocacy for the sector</b>	<b>Analysing data to evidence value</b>
<p><i>This results in issues such as:</i></p> <ul style="list-style-type: none"> <li>Esteem</li> <li>Same faces</li> <li>Unholistic approaches</li> <li>Unprofessional</li> <li>Standards of quality</li> <li>Gatekeeping</li> <li>Promotion</li> <li>Invisible contribution</li> <li>No air time</li> <li>Inequality</li> <li>Cheapness</li> </ul>	
<b>Causes of this problem</b>	
<p><i>Cultural issues, such as:</i></p> <ul style="list-style-type: none"> <li>Unknowing of others</li> <li>Perceptions</li> <li>Personalities</li> </ul>	

Power imbalance Boundaries Complaints, errors and mistakes
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<b>PROBLEM 2</b>
<b>Governance and funding, effecting:</b>
Volunteers and voluntary organisations not being integrated into planning
<i>This results in issues such as:</i> Competitiveness Transactional nature Overmanagement Focus on jobs Stifled creativity Fitting projects to funding Unable to challenge funders Audit trails
<b>Causes of this problem</b>
<i>Medical model of disease, such as:</i> Systems and structures Legislation and guidance

<b>PROBLEM 3</b>		
<b>Strategic and operational delivery, effecting:</b>		
Managing capacity and resource	Workforce investment	Partnership/involvement/engagement

*This results in issues such as:*  
Limited choice  
Inconsistent  
Overreach  
Insufficient staffing for engagement  
Deficit-focused  
Challenge in embedding services  
Shrinking community-led action  
Duplication

**Causes of this problem**

*Political issues, such as:*  
Budgets  
Timescales  
Output-focused  
Unclear collective purpose  
Capacity and capability  
Departmentalisation  
Inconsistent data

**ULTIMATE IMPACT OF PROBLEMS:**

People and communities are not able to impact wellbeing

Organisations are not providing the support that will enable wellbeing for people and communities