



**Make a bigger difference together**

Annual report 2019/20

# Welcome

## Hello and welcome to our Annual Report for 2019/20.

WCVA EXISTS TO ENABLE VOLUNTARY ORGANISATIONS IN WALES TO MAKE A BIGGER DIFFERENCE TOGETHER.

We know that voluntary organisations and volunteers make a huge difference to people's lives every day, but never is it more apparent than at a time of crisis.

The COVID-19 pandemic began to uproot all of us in Wales in the last few weeks of March, the end of the 2019/20 period, and has continued to completely change our lives and the way we work.

We'll take this opportunity to look back on the things we did to support voluntary organisations to make a bigger difference before this crisis, and as it began, but must acknowledge the challenges ahead for our vital sector.

### The biggest differences we've made in 2019/20

Our first ever **Welsh Charity Awards** celebrated and raised the profile

of some of the incredible voluntary organisations and volunteers in Wales.

We facilitated organisations from across the voluntary sector in Wales to come together and have a **stronger collective voice on Brexit** through our Wales Civil Society Forum on Brexit.

As both flooding and COVID-19 caused crises for Welsh communities in early 2020 we worked with Welsh Government to get **emergency funding** out quickly and responsibly to where it was needed.

**We hope you enjoy our Annual Report.**



**RUTH MARKS MBE**  
Chief Executive



**PETER DAVIES CBE**  
Chair

# Our goals

## WCVA's plan for change 2017-22

### INTERNAL GOALS

WCVA is more sustainable and responsible

WCVA makes better use of more diverse resources

### ACTIVITIES

Catalyst for positive change:

Connecting  
Enabling  
Influencing

### EXTERNAL GOALS

Voluntary organisations and volunteering are stronger and more resilient

Voluntary organisations and volunteering are more valued and trusted

Voluntary organisations and volunteering make a bigger impact on current and future wellbeing

### OUR VISION

A future where voluntary organisations and volunteering thrive across Wales, improving wellbeing for all

## Our goal

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# Voluntary organisations are stronger and more resilient

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If voluntary organisations are going to make the biggest difference they can, they need to be strong themselves. We want to support the sector to prosper within the change and uncertainty that surrounds us today.

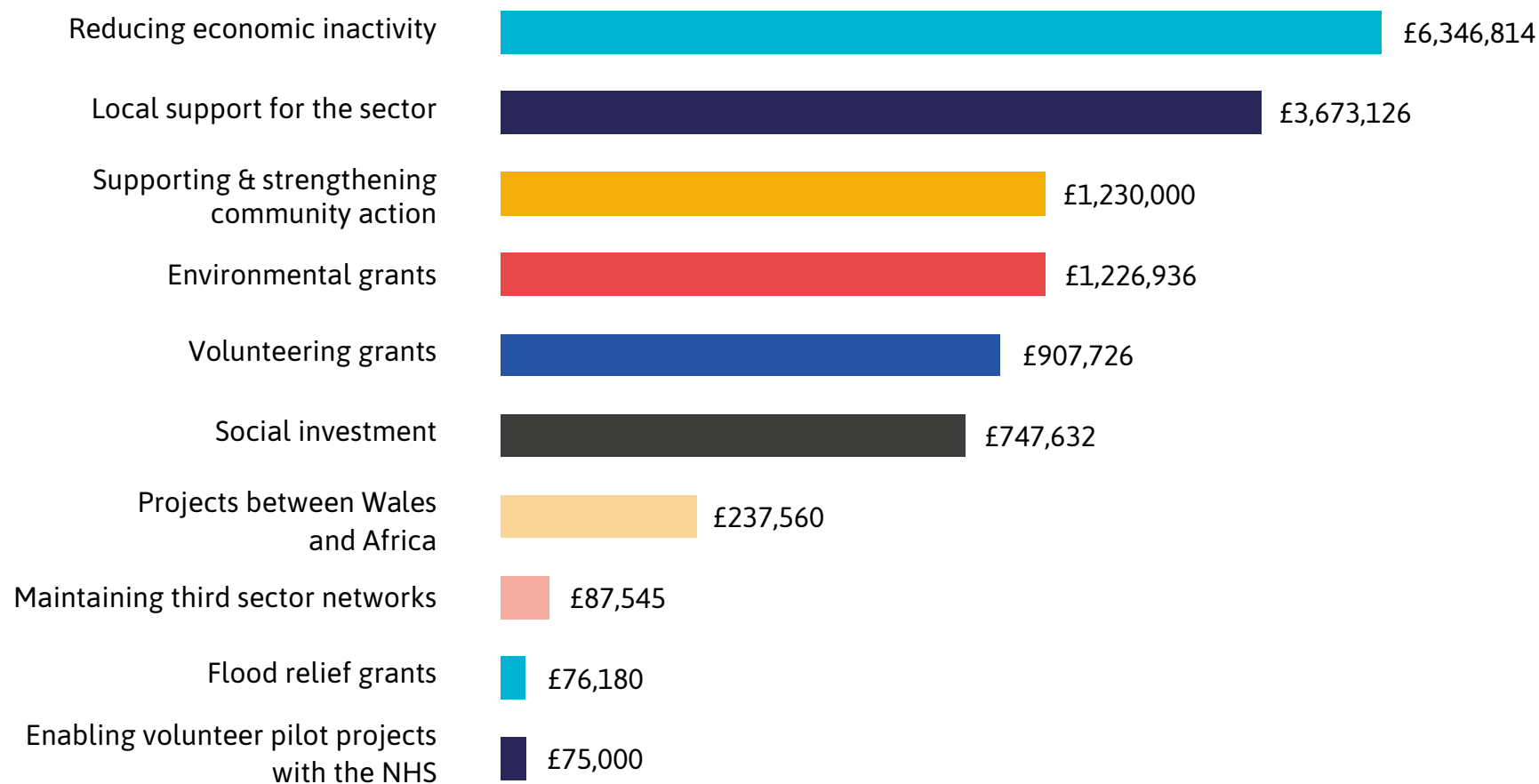
# What we did

- 1** We provided a range of support services and resources on volunteering, sustainable funding, good governance, safeguarding and resilience
- 2** We distributed £14.6m in grant and loan funding. We delivered all our grant and loan schemes in a way that supports organisational resilience. The Comic Relief Fund, Social Business Growth Fund and (COVID-19) Third Sector Resilience Fund specifically supported organisations to increase their resilience
- 3** We supported 150 organisations with direct information and advice
- 4** We delivered our needs-based training and development programme including 54 face-to-face and digital courses with 732 participants, 366 of whom participated digitally
- 5** Following discussions with voluntary organisations, funders, Welsh Government, local government, academics and charitable foundations, we released our report on sustainable funding for the sector – outlining actions to address the challenges identified by these conversations
- 6** We introduced the 'Catalyst Cymru: Resilient Heritage' project, to support heritage organisations in Wales to increase their resilience



Volunteers Nomba Richard and Otis Bolamu delivering food for the Congolese Development Project, funded by the Voluntary Services Emergency Fund

## Grants and loans distributed to the sector - £14.6 million





## What you said about our training

**98% OF PEOPLE WHO ATTENDED WCVA TRAINING IN 2019/20 RATED IT AS GOOD OR EXCELLENT, COMPARED TO 96% IN 2018/19.**

**Excellent delivery - a very well delivered and communicated session and very approachable staff. This isn't the easiest topic to deliver but it was done very well and has helped build my confidence.**

Attendee from our GDPR course, November 2019

**I got more information out of that one session than I have done five years working in the third sector**

Participant at WEN Wales Governance information session

Richard Wyn Jones from the Wales Governance Centre at Cardiff University delivers WCVA's Annual Lecture in Llandudno



# The difference we made

## What you said about our funding

‘Our initial [Volunteering Wales Grant] funding has become integral to our operations. We’ve met so many wonderful people, who have not simply impacted on developing the lives of our participants, but enhanced our workplace too. Many are still with us, either continuing in their role as a volunteer or have become a member of our paid team of staff.’

**Andrea Wayman, Elite Supported Employment**

‘Want to say a huge thank you to @wcvacymru for the funding we recently received. With another three weeks of lockdown and the future still uncertain, this money will be vital in helping us to maintain our service for the people of Mumbles.’

**The Shared Plate, Swansea**





## Case study

### A school with a difference

**FUNDING FROM WCVA SUPPORTED THE ALTERNATIVE LEARNING COMPANY TO GIVE A SECOND CHANCE TO DISADVANTAGED YOUNG PEOPLE.**

Hard to reach children at risk of dropping out of mainstream education altogether have had their lives turned around in less than a year by the Alternative Learning Company (ALC).

ALC, an alternative education provider, was established in 2017 by CBSA (the Centre for Building Social Action), and receives part funding from WCVA through the Social Business Growth Fund. ALC gives a second chance to hard to reach and disengaged young people with limited prospects and has helped them to gain qualifications and even move on to further education.

Tragically, several of these young people were in danger of becoming victims of sexual exploitation and many had substance abuse issues. Not only that, some faced issues such as not living with parents (who may themselves have health related challenges to contend with), having social/emotional difficulties, or living with ADHD or autism.



Alternative Learning Company staff in costume for World Book Day

**‘When they come to us, we’re just a bunch of adults,’ says Holly Nicholl, Learning Centre manager. ‘And even worse - a bunch of teachers, but we’ve managed to build some real relationships.’**

Of the 15 year 11s that ALC took on in their first year of operation, all of them predicted to become NEET (Not in Education, Employment or Training), every single one has gone on to further education, employment or training, which is truly astonishing.

Investment from WCVA has helped ALC diversify their income streams to make sure they are there to support young people who need them now and in the future.

Our goal

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# Voluntary organisations are more valued and trusted

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We know that people don't always realise the enormous value that voluntary organisations contribute to communities across Wales. We are determined to tell this story.

## What we did

- 1** We helped shine a light on the difference voluntary organisations are making across Wales to the public and decision-makers, including through our new Welsh Charity Awards, and by sponsoring the Social Enterprise category at the Wales Start-Up Awards
- 2** We worked with Data Cymru to publish new and updated data about the sector in Wales on our Third Sector Data Hub – providing a reliable evidence base – and we published data from the Charity Commission looking at the numbers of registered charities in Wales, where they work and what they do
- 3** Our Inspiring Impact programme helped the sector measure and demonstrate its impact
- 4** We provided safeguarding training and guidance to help ensure voluntary organisations understand and can carry out their responsibilities to safeguard people

The Social Investment Cymru Team at Wales Start-up Awards, ready to present the Social Enterprise start-up of the year!

WCVA's Alun Jones presenting the Social Enterprise award to Good Wash at the Wales Start-up Awards





## Case study

### Not a dry eye in the house

**WE CELEBRATED THE INCREDIBLE ACHIEVEMENTS OF PEOPLE MAKING A DIFFERENCE IN WALES.**

The brand-new Welsh Charity Awards recognise and celebrate the fantastic contribution charities, community groups, not-for-profits and volunteers make to Wales.

Emotions ran high at the ceremony in the National Museum in Cardiff as humbling stories unfolded one after another. One such story was that of Momena Ali, the founder and president of Swansea's EYST Wales (Ethnic Youth Support Team), which provides a culturally sensitive and holistic support service to young BAME people aged 11 to 25.

Momena was crowned 'Volunteer of the Year' having spent the past 15 years as the heart and soul of the charity, volunteering thousands of hours, and guiding staff and trustees to grow and develop EYST into the thriving organisation that it is today.

**'Receiving the WCVA award meant a lot,' Momena explained. 'And to those EYST serves it was proof that, despite the many structural and societal barriers that BAME people face, a woman from amongst that demographic was able to overcome them and receive acknowledgement for doing so.'**

Momena Ali receiving the Volunteer of the Year Award







## The difference we made

- 1** Success at the Welsh Charity Awards led to several press opportunities for EYST including a feature on Momena in the Western Mail. All our award winners received media attention following the ceremony and many of the nominees were mentioned in the run up to the night, including a feature on S4C's Heno programme
- 2** Our guidance helped charities understand their safeguarding responsibilities. With high-profile cases of charity safeguarding failures still fresh in the public's memory, ensuring voluntary organisations know how to safeguard their employees and service users is key to maintaining trust in our sector

### WHAT YOU SAID ABOUT OUR SAFEGUARDING GUIDANCE

'Brilliant safeguarding guidance - thank you so much for taking the time to do all of this work. I actually had to use the safeguarding procedures last week twice.'

**Jackie Dorrans, Health and Wellbeing Officer, CAVS**

'The DBS checks guidance has been really useful. Many thanks for all this material.'

**Barbara Davies-Quy, Head of Programmes, Safer Wales**

# Welsh Charity Awards 2019

KINDLY SPONSORED BY CLASS NETWORKS



**Change makers category**  
sponsored by designdough

**Winner:** Diabetes UK Cymru

**Highly commended:**  
Fair Treatment for the Women of Wales  
The Homeless World Cup Cardiff 2019



**Outstanding trustees category**  
sponsored by Hugh James

**Winner:** Neuro Therapy Centre  
Trustee Board

**Highly commended:**  
Antur Waunfawr  
Llanharan Community Development  
Project



**Best use of Welsh Language**  
category - sponsored by Ateb

**Winner:** The Outdoor Partnership

**Highly commended:**  
Menter Caerffili's Video Game Club  
National Federation of Women's  
Institutes

# Welsh Charity Awards 2019

KINDLY SPONSORED BY CLASS NETWORKS



**Community engagement category**  
sponsored by the National Lottery  
Community Fund

**Winner:** Mal's Marauders Men's Health

**Highly commended:**  
The Outdoor Partnership  
Sight life



**Thriving charity category**  
sponsored by Impact Innovation

**Winner:** ACE (Action in Caerau and Ely)

**Highly commended:**  
CYCA - Carmarthenshire Youth and  
Children's Association  
Cynon Valley Museum Trust (CVMT)



**Volunteer of the Year**  
sponsored by Keegan & Pennykid

**Winner:** Momena Ali

**Highly commended:**  
Elizabeth Williams  
Katie Clark



# Welsh Charity Awards 2019

KINDLY SPONSORED BY CLASS NETWORKS



## Young Volunteer of the Year sponsored by rockadove

**Winner:** Laura Ann Moulding

### Highly commended:

Bethany Burrell  
Catrin Davies



## Volunteer Team of the Year sponsored by Print Sauce

**Winner:** Central Beacons Mountain  
Rescue Team

### Highly commended:

Community Furniture Aid  
Hear to Help Powys



## Organisation of the Year sponsored by Class Networks

**Winner:** Blood Bikes Wales

### Highly commended:

ACE (Action in Caerau and Ely)  
Mudiad Meithrin  
Music in Hospitals & Care  
Stephens and George Charitable Trust  
St John Cymru - Wales

FIND OUT MORE ABOUT THE AWARDS AT [WELSHCHARITYAWARDS.CYMRU](http://WELSHCHARITYAWARDS.CYMRU)



## Our goal

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# Organisations and volunteers make a greater impact on current and future wellbeing

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We want to help voluntary organisations truly improve the well-being of Wales, building on the difference they already make. To do this we are focusing on how the sector can help empower communities, find solutions, and engage with government, business and the public sector.

## What we did

- 1** The Landfill Disposals Tax Communities Scheme and our Social Investment Cymru arm provided nearly £2 million to activities that enable more empowered and resilient communities
- 2** Our Active Inclusion Fund and Wales and Africa grants distributed £6.6 million to organisations providing solutions to support people into employment, and to groups delivering projects that benefit Wales and Africa
- 3** Our projects - BME Sports Wales, Helpforce Wales, Health and Social Care Transformation, and Local Nature Partnerships – supported cross-sector activity aimed at finding innovative solutions to promote nature and our health and wellbeing
- 4** With other stakeholders we began discussions on how best to distribute and use a Community Wealth Fund, a funding stream utilising dormant assets in Wales
- 5** We launched a charter with Wales TUC to clarify and strengthen relationships between paid workers and volunteers
- 6** Our policy and influencing work engaged with over 700 people through partnerships, forums and network events. We supported the sector to engage across government through the Third Sector Scheme and focused our influencing activity on Brexit



Site visit to Cardiff University Grange Pavilion Project, funded by our Landfill Disposals Tax Community Scheme

## Case study

### Emergency COVID-19 funding helps volunteers deliver food to the community

**WE GOT FUNDING OUT TO GROUPS WORKING ON THE FRONTLINE HELPING THE MOST VULNERABLE IN SOCIETY.**



Food bank volunteers helping assemble packages for the BMMR Parish Trust

When COVID-19 hit, the voluntary sector in Wales found itself on the frontline of a global pandemic, unlike anything it has faced before.

We worked with Welsh Government to deliver two emergency funds – one to tide over organisations that were

struggling financially as a result of the pandemic, and one for organisations offering direct support to their communities.



Reverend Dean Roberts and Monisha, Food Hub volunteer

The BMMR Parish Trust (Bedwas, Machen, Michaelston-y-Fedw and Rudry) in South East Wales saw a huge increase in food parcel requests in their area,

and knew they had to meet this demand by purchasing more from surplus food services, as well as increasing volunteer capacity to deliver parcels to the doors of the vulnerable. They applied to the Voluntary Services Emergency Fund and the funding hit their account within a week.

**‘The support from WCVA through their Welsh Government VSEF fund has not only given us financial resources, but confirmed that we’re doing the right thing for our communities at this difficult and extraordinary time,’ says Rev Dean Aaron Roberts. ‘They were the first organisation to give us a significant grant, so we are very thankful and grateful.’**





## The difference we made

- 1** WCVA's work has been mentioned 48 times in National Assembly plenary sessions, written questions and answers, committee meetings and government reports
- 2** An independent evaluation report into the Active Inclusion Fund said: 'AIF has contributed by addressing a key driver of poverty: poor health and social exclusion - ie worklessness in those most challenged. For example, it's helping those with poor mental health, addictions, or learning difficulties towards or into work or volunteering which is a major factor in improving individual, family and ultimately community wellbeing.' The Active Inclusion Fund supported 6,647 participants in 2019/20

**Thank you, diolch, for the opportunity of presenting our briefing to the Minister for Housing and Local Government earlier this week. It won't have been the first time that the Minister had seen our report (nor the last!) but it helped us put forward a different angle and to tease out some of the queries she has ahead of further and more formal engagements. All-round, it was invaluable.**

Ross Thomas, Policy and Public Affairs Manager, Tai Pawb

Putting the Senior Management Team through their paces at our annual staff day



## Case study

### Supporting the flood response

**WE SUPPORTED VOLUNTARY ORGANISATIONS THROUGH THE HELP WALES AFTER STORM DENNIS FUND.**

Back in February, communities in Wales were torn apart by Storm Dennis and the flooding it caused.

Our President Michael Sheen saw the destruction caused by the storm and raised more than £85,000 for voluntary organisations fighting the flooding – which was then distributed through WCVA's Help Wales After Storm Dennis fund.

The devastation was particularly prevalent in parts of South Wales, where community organisations suddenly had to become hostels, food banks and furniture suppliers.

'The majority of the funds received by the centre were spent assisting those who are uninsured,' says Trallwn community centre's Kate Fullstone, whose area was affected badly by the floods.

'Many residents couldn't afford insurance due to past flooding, or their insurance simply didn't cover the sheer amount of damage.'



Funding from WCVA enabled our organisation to help these people piece their lives back together.

## Our goal

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**WCVA is more  
sustainable and  
responsible**

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We are committed to working in a way that is environmentally, culturally, economically and socially responsible.



## What we did

- 1** We supported our staff's wellbeing and development by retaining our Investors in People quality standard and marking Mental Health Awareness Week, with our Time to Change Wales mental health champions organising activities including a nature walk and litter picking in the local community
- 2** To be more socially responsible we trained our staff on the importance of equality and diversity and, as well as being a Living Wage employer, we maintained our status as a Living Wage Funder by ensuring our funds support posts offering salaries at the Living Wage or above
- 3** We organised volunteering days to encourage staff to make the most of our employer supported volunteering scheme
- 4** We worked to reduce our organisation's carbon footprint



Litter picking for mental health awareness week



## Case study

### WCVA staff spend the day with Tenovus Cancer Care

**WE ENCOURAGED STAFF TO MAKE USE OF OUR VOLUNTEERING SCHEME BY ORGANISING A VOLUNTEERING DAY.**

At WCVA we want to ensure that we are not only responsible in the way we operate, but that we are also contributing to social, economic, cultural and environmental wellbeing in Wales.

That's why we operate an Employee Volunteering Scheme encouraging staff to spend time supporting the causes they're passionate about. The scheme matches any volunteering time up to 14 hours a year.

This year, to make sure our staff could take advantage of the scheme we organised two volunteering days. Tenovus Cancer Care were kind enough to welcome us into their warehouse to sort, clean, and package clothing donations ready to be sold at their charity shops and auctioned online.

“Having this volunteering opportunity supported by WCVA was really valuable,” said Emma Manderson from WCVA’s Active Inclusion team. “I enjoyed having a day out of the office doing something completely different, and getting to know my colleagues in a new context. At the end of a long day on my feet I was tired, but I had a satisfying sense of accomplishment.”



WCVA staff sorting clothes at the Tenovus warehouse





## The difference we made

- 1** As a result of organising volunteering activities for WCVA staff, in 2019/20 19 members of staff claimed a combined total of 75.5 hours of supported volunteering time (which they matched with 75.5 hours of their own time), compared to 2018/19 where two members of staff claimed a combined total of 11 hours
- 2** 97% of WCVA staff 'agree' or 'tend to agree' that WCVA is a good place to work
- 3** We reduced our electricity usage by 3% compared to last year

WCVA staff receiving bike maintenance training from Cycle Training Wales at our annual staff day

## Our goal

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# WCVA makes better use of more diverse resources

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We will diversify our funding base, make better use of digital, and promote a culture of continuous improvement and collaboration with others.

## What we did

- 1** We collaborated with others to make a bigger difference together in areas such as Brexit, reducing waste from landfill and helping voluntary organisations influence decision making
- 2** We developed a new website to make sure voluntary organisations can easily find and access the support they need
- 3** Like many, when the pandemic hit we switched to home-working overnight and have continued to fully advocate for and support voluntary organisations in Wales using digital technology





# Case study

## Our work as part of the Civil Society Forum on Brexit

### THE FORUM BROUGHT TOGETHER SECTOR ORGANISATIONS FROM ALL AROUND WALES AND THE UK.

In the year the UK began the process of leaving the European Union, it was – and will remain – more important than ever to continuously collaborate with others to achieve the best outcomes possible for everyone in Wales.

The Civil Society Forum on Brexit is a collaborative partnership between WCVA and Cardiff University bringing together members from across the voluntary sector. This year, we brought organisations – including our sister infrastructure bodies - NCVO, NICVA and SCVO - together at a conference in Belfast exploring the effects of Brexit on civil society across Britain.

Our Deputy Chief Executive took part in a roundtable discussion, sharing his views

on the impacts of Brexit on voluntary sector funding, while Counsel General Jeremy Miles spoke in a panel debate, highlighting the key role of voluntary organisations in Wales.

Later in the year, the Forum hosted a Brexit and BAME people event in Cardiff, in partnership with Ethnic Youth Support Team, Show Racism the Red Card and Race Council Cymru, with attendance from Jeremy Miles and Deputy Minister and Chief Whip Jane Hutt.



Panel discussion at the Belfast conference



Discussion at the Cardiff BAME Brexit event

Finally, at the beginning of February, a range of sector organisations from across Wales took part in a Forum visit to Brussels to build on the First Minister's statement that 'we may be leaving the institutions of Europe, but we are still part of Europe'.

The message received throughout the trip was that European networks are not closed to Wales. There is genuine enthusiasm and passion to ensure that our shared values form the basis of building future relationships to benefit the most deprived in our communities.



WCVA, as part of the Forum, and other voluntary sector representatives visiting the European Union

# Smart Vi

Tom Jones, EESC a  
Commission Sm

## The difference we made

Attendees in Belfast found the conference 'very useful' and 'wonderful', with organisations making useful contacts from outside their home nations.

**Delegates at the BAME event said how it was 'important to hear real life experiences' and brought light to 'the realities of Brexit and the impact it poses on BAME communities'.**

The meetings held in Brussels allowed WCVA to tell the sector that Europe is still keen to retain and make new links with Wales, even after Brexit, an incredibly valuable message.

WCVA Vice President Tom Jones as guest speaker at the Croatian Rural Parliament in Vodice



## Case study

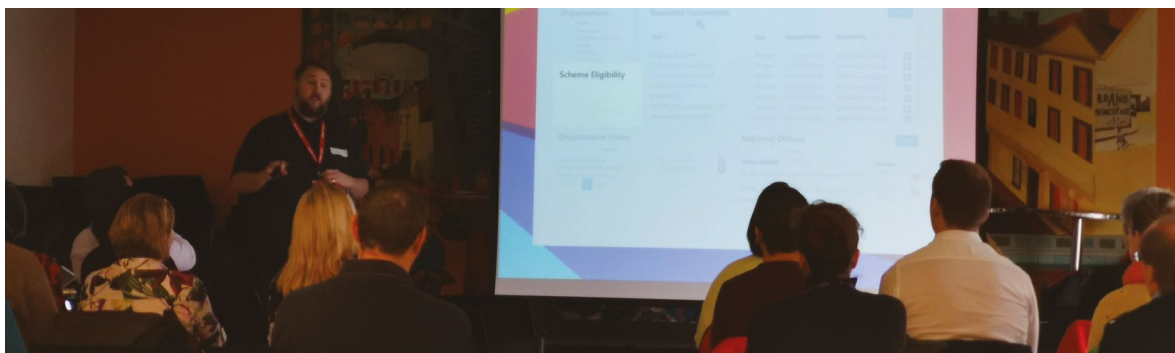
### New online application system helps sector access funding from WCVA

#### MAP PROVIDED AN EASY TO USE INTERFACE TO BETTER SUPPORT APPLICANTS TO ACCESS FUNDING OPPORTUNITIES.

This year WCVA introduced the new MAP (Multipurpose Application Portal). Feedback from applicants showed that existing online applications were too technical, complex, uninviting, or simply not user-friendly. To address these issues we developed our own online application portal.

Working with staff and voluntary organisations, MAP was created to be an adaptable system that could handle the different types of funding projects that WCVA manages and be flexible for future funding.

MAP went online in January 2020 and feedback has been extremely positive. The system has proved to be quickly adaptable to user feedback and easy to modify for new projects such as the emergency COVID-19 funding which was introduced in March.



Our Compliance Manager AJ introduces MAP to applicants at Butetown Community Centre in Cardiff

‘...In the maelstrom of trying to keep up to date with ever changing information whilst still leading a medium sized voluntary organisation that is on the frontline of supporting the most vulnerable children and families in Wales - time and capacity is currently everything...’ ‘The MAP portal, which we have never used before, when applying for the VSEF [Voluntary Services Emergency Fund] we found to be extremely user friendly.’

**‘In this very challenging time we found the entire process to be clear, concise, quick, easy to navigate, appropriate guidance and easy to navigate through the pages.’**

Media Academy Cymru.

In the first three months since MAP was launched, 392 organisations have registered on the portal.

## Case study

### TSSW helps save items destined for landfill

#### THE TSSW PARTNERSHIP LED TO THE LAUNCH OF A NEW RECYCLING PROJECT.

We're proud to be part of Third Sector Support Wales (TSSW), the network of support organisations for the third sector in Wales. TSSW is a national partnership made up of the local County Voluntary Councils (CVCs) and WCVA. The relationship between WCVA and its CVC partners on the Landfill Disposals Tax Community Scheme (LDTCS) this year led to the launch of a new community recycling project in North Wales.

WCVA works with CVCs on the assessment of applications to the LDTCS, allowing for centralized administration coupled with excellent knowledge of local needs. This year, a grant was given to help G2G Communities develop the Recycling Helps You Live (RHYL) project, which will partner with local groups to deliver training and awareness to communities on the benefits of plastic recycling, and is aiming to set up five community recycling centres.

The project has provided multimedia information to partner groups and produced free online resources for its online learning platform to further engage the community. RHYL also worked with Surfers Against Sewage to organize a beach clean along Rhyl promenade, collecting 17 bags of litter in total, while young volunteers have set up 'eco councils' in their schools.

In the first six months of the project 368kg of plastic was recycled. A hydroponics project was also introduced alongside the volunteer activity, using recycled plastic to grow salads, herbs and vegetables. This has currently diverted 200 plastic bottles and other containers away from landfill.



The project collects waste from public areas for recycling.

## Case study

### The benefits of pooling our resources

#### COLLABORATION BETWEEN WCVA AND CYNNAL CYMRU HELPED THE SECTOR CONTRIBUTE TO FUTURE DECISION-MAKING IN WALES.

We operate as part of a wider group of companies. The WCVA group is made up of WCVA, Social Investment Cymru - the leading provider of social investment to social enterprises and the wider voluntary sector in Wales, and Cynnal Cymru - Sustain Wales - the leading organisation for sustainable development in Wales.

A key motivator for bringing Cynnal Cymru into the WCVA group structure in 2018 was the opportunity for greater collaboration around sustainable

development. In November 2019, the Deputy Minister and Chief Whip, Jane Hutt, announced an intention to establish a multi-stakeholder forum to assist Welsh Government in progressing Wales' Well-being Goals.

This led to a collaboration between WCVA, Cynnal Cymru and WWF Cymru to explore the form and function that such a body could take and the measures needed to ensure that the voluntary sector could play a full role within it.

A detailed report, funded by WWF-Cymru, looked at past participatory mechanisms in Wales, examples of international best practice, and insights from sector networks.

The report provided a range of recommendations supporting the proposed forum and advocating for an independent, resourced voluntary sector network, or hub, alongside it.

The recommendations will now be considered and it's our hope that, if followed, they will enhance the sector's ability to contribute its expertise to future policy and decision-making, as well as enabling a wider mobilisation function around a sustainable global future.



Ruth Marks of WCVA, Ena Lloyd of Wales Audit Office and Sarah Hopkins of Cynnal Cymru at the Sustainable Academy Awards



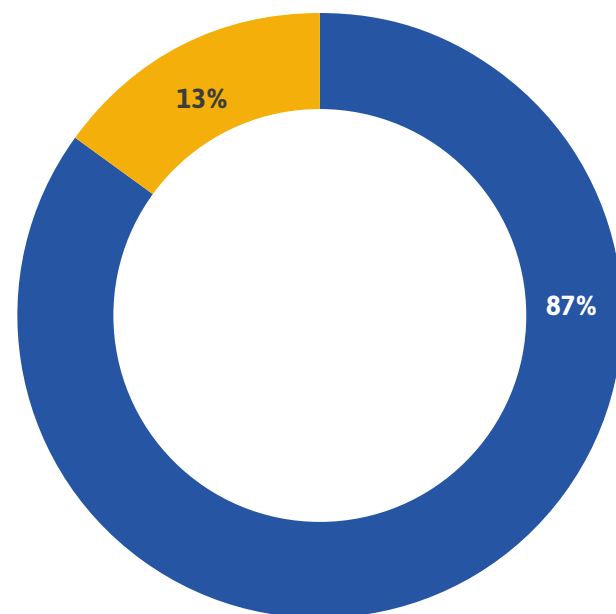
# Our finances

These figures give an overview of our financial performance for 2019/20.

**DURING THE YEAR WE DISTRIBUTED £14.6M IN GRANTS AND LOANS TO THE VOLUNTARY SECTOR.**  
**OUR INCOME WAS £21.2M AND OUR EXPENDITURE WAS £20.9M.**

## INCOME

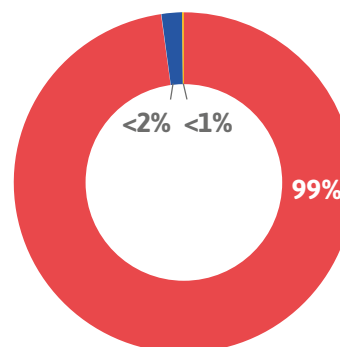
**£21.2 MILLION**



- Restricted Income
- Unrestricted Income

## RESTRICTED INCOME

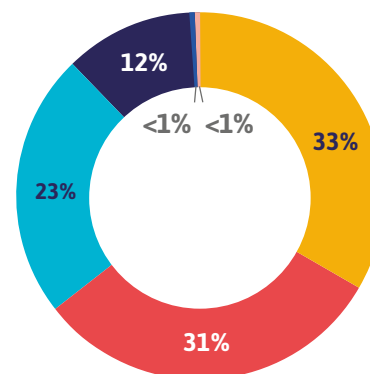
**£18.5 MILLION**



- Grants receivable
- Income from investments
- Other trading activities

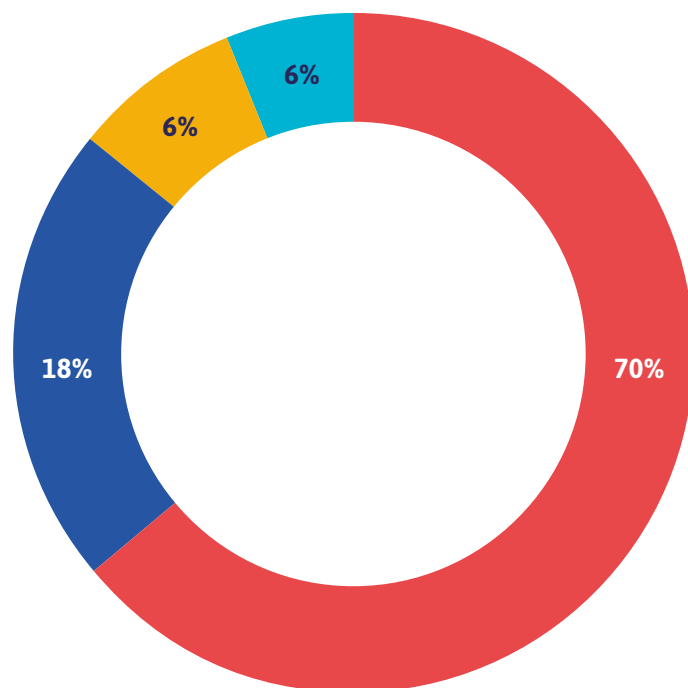
## UNRESTRICTED INCOME

**£2.7 MILLION**



- Other income from trading activities
- Expenditure recovered
- Other trading activities
- Grants receivable
- Income from investments
- Other income

## EXPENDITURE £20.9 MILLION



- Grants to the sector
- Staff costs (eg salaries, recruitment, training)
- Overheads (eg building costs, equipment, utilities)
- Other costs (eg audit, consultants, marketing)

Our full Annual Accounts and the report of the independent auditor on those accounts is available on the [Charity Commission website](#).

## Thanks for understanding

Due to the pandemic we had to make the decision to cancel gofod3 in March, our annual flagship event, which provides a space for the voluntary sector to learn from and inspire one another.

We'd like to say a special thank you to attendees, sponsors, speakers, exhibitors and suppliers for your kind support and understanding during this difficult time.

**We hope to see you next year.**



# WCVA board members

## **President**

Michael Sheen OBE

## **Vice Presidents**

Tom Jones OBE

Margaret Thorne CBE DL

## **Chair**

Peter Davies CBE

## **Vice Chair**

Fran Targett OBE

## **Treasurer**

Jonathan Evans

## **Trustees**

Stephen Brooks (appointed 21 November 2019)

Rocio Cifuentes

Lindsay Cordery-Bruce

Lisa Davies (appointed 21 November 2019)

Elizabeth Girling

Simon Harris

Chris Lines

Mark Llewellyn

Sara Moseley

Joseph Stockley

Edward Watts MBE DL

Helen Bulkeley (known as Helen White)

Richard Williams (resigned 21 November 2019)

Kate Young

## **Secretary**

Tracey Lewis

## **Company registration number**

425299

## **Charity number**

218093

## **Registered office**

Baltic House, Mount Stuart Square

Cardiff, CF10 5FH

## **Bankers**

Barclays Bank Plc

PO Box 674, Queen Street,

Cardiff, CF10 2XU

## **Legal advisers**

Crowley & Co

10 - 16 Vere Street, Roath,  
Cardiff, CF24 3DS

Geldards LLP,  
Dumfries House, Dumfries Place,  
Cardiff, CF10 3NF

Hugh James  
Two Central Square,  
Cardiff, CF10 1FS

Capital Law  
Capital Building, Tyndall Street  
Cardiff, CF10 4AZ

## **Auditor**

Bevan Buckland LLP  
Langdon House  
Langdon Road  
Swansea Waterfront  
SA1 8QY



# Thank you

**WCVA WOULD LIKE TO THANK ALL OUR MEMBERS AND PARTNERS  
FOR THEIR SUPPORT AS WELL AS THE FOLLOWING ORGANISATIONS:**

- |   |  |
|---|--|
|  Asda                        |  Keegan & Pennykid                      |
|  Ateb                        |  Legal Education Foundation             |
|  Bevan Buckland LLP          |  National Lottery Community Fund        |
|  Barclays Bank PLC           |  National Lottery Heritage Fund         |
|  Cardiff City Stadium        |  NHS Wales                              |
|  Cardiff University          |  One Voice Wales                        |
|  Centurion VAT               |  Print Sauce                            |
|  Class Networks              |  Recruit3                               |
|  Comic Relief                |  Rockadove                              |
|  Darwin Gray                |  Social Care Wales                     |
|  Data Cymru                |  Sport Wales                          |
|  Designdough               |  Triodos                              |
|  Development Bank of Wales |  Wales European Funding Office (WEFO) |
|  Geldards                  |  Wales TUC                            |
|  Glass by design           |  Welsh Government                     |
|  Helpforce UK              |  WLGA                                 |
|  Hugh James                |  |
|  Impact Innovation         |  |