



Voluntary Services Recovery Fund: FAQs

Question: I was unsuccessful under the Voluntary Services Emergency Fund, can I apply to the Voluntary Services Recovery Fund?

Answer: If your request is inline with the aims of the Voluntary Services Recovery Fund you can apply.

Question: We were successful in getting a grant under the Voluntary Services Emergency Fund, can we apply to the Voluntary Services Recovery Fund as well?

Answer: There has to be a clear distinction between the activities that are being funded through Voluntary Services Emergency Fund and the potential funding for activities under the Voluntary Services Recovery Fund. The request must also be in line with the Voluntary Services Recovery Fund aims.

Question: What is the deadline for requests?

Answer: There is currently no deadline for requests, however it is recommended that you submit your request as soon as possible to ensure there is enough funding available.

Question: How do I submit a request?

Answer: All requests must be submitted through WCVA's Multipurpose Application Portal (MAP) <https://map.wcva.cymru>. A guidance video on how to register can be found [here](#).

Question: my community has come together to support our most vulnerable, is this funding suitable for us?

Answer: There is funding specifically for community groups from the Community Foundation in Wales. More information can be found at <https://communityfoundationwales.org.uk/>.

Question: We are looking for support with staff salaries, is this fund suitable?

Answer: New staff roles required to carry out essential services and activities can be part of your request.

If you need funding to cover loss of income to retain staff please look into the [The Third Sector Resilience Fund for Wales](#) or go to funding.cymru.

Question: How will funding decisions be made?

Answer: WCVA Assessors will review each request against the criteria given for each question. All requests will be put to a panel who will decide, which requests will receive funding. The panel will review the requests on a rolling basis to reduce the time from request to receipt of funds.

Welsh Government have approved the request criteria and grant aims.

Question: Is it safe to continue with our activities?

Answer: WCVA expects all organisations to adhere to the [UK Government](#) and [Welsh Government](#) requirements when carrying out any activities and working with their communities.

- There will be regular guidance updates from the [Welsh Government](#)
- Guidance on opening community spaces safely - http://wcva.cymru/guidance_for_community_centres_reopening_in_wales/
- WCVA pull together key guidance for the sector <https://wcva.cymru/coronavirus-statement/>

Question: How long will it take to receive funding?

Answer: The request process is described below, but the time till receipt of funding is entirely dependant on the priority of the activities/services. Highest priority requests will be put to panel as soon as possible:

- 1) Requests will be submitted using WCVA's Multipurpose Application Portal ([MAP](#)).

- 2) Assessors will review all requests and contact you if there are any queries.
- 3) Panel approval on a rolling basis to avoid delay.
- 4) Notification of funding via Grant Offer Letter and payment via BACs.

Question: Why can't I see the application on MAP?

Answer: In order to apply to the grant rounds you will need to join a pre-existing organisation record on MAP or create the organisation record yourself. Once you have registered to MAP using your individual email and password you will need to create or search for your organisation on the organisation tab.

You should check with others in your organisation to see if they have already set up the organisation record on the MAP system. A guidance video on how to register can be found [here](#).

Question: Why can't I complete the Eligibility Questionnaire?

Answer: The fund does not require an eligibility questionnaire to be completed in order to apply. You can just go straight to the application tab, find the application form and apply to the fund.

Question: Can we apply if we don't have volunteers?

Answer: Yes, you can apply if your services are delivered through paid staff only, but the organisation itself needs to be an eligible legal structure.