



Operating a Community Transport Service

As a recipient of the Voluntary Services Emergency Fund you may be planning to operate a community transport service. This could involve transporting local people to doctor's appointments or providing minibus services in remote communities. According to the Community Transport Association (CTA) there are a number of things you will need to consider so you can carry out these activities safely:

- Social distancing
- PPE and face coverings
- Putting together a comprehensive risk assessment
- Training
- Looking after staff, volunteers and passengers
- Your vehicles
- Car schemes

The Community Transport Association (CTA) is:

'...a national charity that represents and supports providers of community transport: thousands of local charities and community groups across the UK that all provide transport services that fulfil a social purpose and community benefit.'

RESOURCES

CTA have developed a range of resources and guidance for organisations providing community transport services during the COVID-19 pandemic:

Coronavirus / COVID-19: Guidance for community transport

<https://ctauk.org/covid19-guidance/>

Guidance for community transport

<https://ctauk.org/wp-content/uploads/2020/07/COVID-19-Guidance-updated-02-July.pdf>

Restarting your services: Guidance for community transport operators

<https://ctauk.org/wp-content/uploads/2020/07/Restarting-Your-Services-Guidance-updated-02-July.pdf>

CTA COVID-19 specific risk assessment template

<https://ctauk.org/wp-content/uploads/2020/07/CTA-Covid-19-Risk-Assessment-Template.docx>

If you are interested in becoming a member of the Community Transport Association, visit this page:

<https://ctauk.org/why-become-a-cta-member/>

It is important to follow Welsh Government guidelines to carry out these activities safely. For the latest Welsh Government advice:

<https://gov.wales/coronavirus-covid19>