Voluntary Services Emergency Fund FAQs

This is a working document, please excuse the lack of bilingualism.

Byddem yn croesawu clywed gennych yn Gymraegneu'n Saesneg. Ymatebwn bob amser yn eich dewis iaith a chewch yr un gwasanaeth gennym ni waeth a ydych yn cysylltu yn Gymraeg neu'n Saesneg.

We'd welcome hearing from you in Welsh or English. We'll always respond to you in your preferred language and you'll get the same service from us whether you contact us in Welsh or English.

Question: What is the deadline for requests?

Answer: There is currently no deadline for requests, however it is recommended that you submit your request as soon as possible to ensure there is enough funding available

Question: How do I submit a request?

Answer: All requests must be submitted through WCVA's Multipurpose Application Portal (MAP) https://map.wcva.cymru

Question: what is a high priority request?

Answer: all requests will be given a priority grading:

A. These requests are of the highest priority. Organisations will directly provide or sustain crucial services in the community, ensuring the safety of vulnerable individuals/communities.

B. These requests will be for funding to improve/sustain the services that support the well-being of the most vulnerable individuals/communities.

C. These requests will be for funding for third/voluntary sector that enable them to continue engaging, supporting and developing volunteers and activities for their communities.

Question: My community has come together to support our most vulnerable, is this funding suitable for us?

Answer: There is funding specifically for community groups from the Community Foundation in Wales. More information can be found at https://communityfoundationwales.org.uk/

Question: We are looking for support with staff salaries, is this fund suitable?

Answer: Direct staff costs related to activities to support vulnerable communities affected by the Covid-19 pandemic can be funded through this scheme. However, if your staff have been furloughed you can obtain support with salary costs through HM Government's Coronavirus Job Retention Scheme https://www.gov.uk/guidance/claim-for-wage-costs-through-the-coronavirus-job-retention-scheme

Question: How will funding decisions be made?

Answer: WCVA Assessors will review each request against the criteria given for each question. All requests will be put to a panel who will decide which requests will receive funding. The panel will review the requests on a rolling basis to reduce the time from request to receipt of funds.

Welsh Government have approved the request criteria and grant aims.

Question: Is it safe to continue with our activities?

Answer: WCVA expects all organisations to adhere to the UK Government and Welsh Government requirements when carrying out any activities and working with their communities.
Welsh Government has published guidance on how to help safely.
WCVA has also put guidance together on how you can volunteer safely.

Question: How long will it take to receive funding?

Answer: The request process is described below, but the time till receipt of funding is entirely dependent on the priority of the activities/services. Highest priority requests will be put to panel as soon as possible:

1) Requests will be submitted using WCVAs Multipurpose Application Portal ([MAP](#)).
2) Requests will be reviewed upon submission and categorised based on the priority of the services/activities

   A – These requests are of the highest priority. Organisations will directly provide or sustain crucial services in the community, ensuring the safety of vulnerable individuals/communities.

   B – These requests will be for funding to improve/sustain the services that support the well-being of the most vulnerable individuals/communities.

   C – These requests will be for funding for third/voluntary sector that enable them to continue engaging, supporting and developing volunteers and activities for their communities.

3) Panel approval on a rolling basis to avoid delay.
4) Notification of funding and 100% upfront payment via BACs.