

Wales Council for Voluntary Action

Supporting charities, volunteers and communities

6. Employing and managing people

6.15 Equal opportunities policy



Employees have a right to be treated fairly and considerately, which is supported by law. Organisations therefore should be committed to taking positive steps to promote and sustain equal opportunities amongst its trustees, staff and volunteers.

An equal opportunities policy should state the organisation's values on equality and diversity (fairness) and how it will be put into practice. The policy will also demonstrate to staff, potential recruits, volunteers and customers that the organisation is serious about fairness at work and will help to identify the behaviour expected, the behaviour which is not acceptable and what can be expected from the organisation. An equal opportunities policy may assist organisations to obtain funding, it underpins the organisation's action plan and assists the organisation to comply with the law. The Equalities Act 2010 legally protects people from discrimination in the workplace and in wider society. It replaced previous anti-discrimination laws with a single Act, making the law easier to understand and strengthening protection in some situations.

For an equal opportunities policy to be effective, it must have the support of everyone in the organisation and be an integral part of the business strategy. Involve managers at all levels to gain their commitment and develop the policy in consultation with employees and their representatives. All employees should be made aware of the organisation's equal opportunities policy and it is good practice for all existing and new employees to receive training.

The following is an example of an equal opportunities policy, which should be adapted to suit your own organisation. It is provided for guidance only and should not be regarded as an authoritative statement of the law.⁷ This example concentrates on employing and managing people.

You may wish to include additional requirements (eg service delivery, provision of services). See Information Sheet 2.9 for more information.

Example Policy

<Name of Organisation> is committed to eliminating discrimination and encouraging diversity amongst our workforce. Our aim is that our workforce will be truly representative of all sections of society and each employee feels respected and able to give of their best.

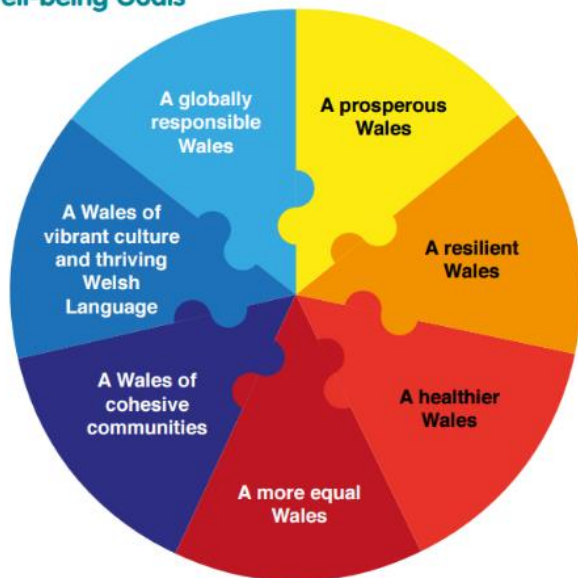
It will also demonstrate that your organisation is contributing towards sustainable development as set out in the Well-Being of Future Generations (Wales) Act (2016).

The Well-being of Future Generations (Wales) Act sets out a new way of working for public bodies in Wales to help ensure that the actions they take to improve quality of life today do not deprive those living in the future of the resources needed to achieve the same quality of life tomorrow. This is referred to as 'sustainable development', which is defined as 'seeking to ensure that the needs of the present are met without compromising the ability of future generations to also meet their needs.'

The Act also requires public bodies to work towards seven inter-related goals to improve our social, economic, environmental and cultural well-being, now and for the future.

Every group or organisation can contribute to these goals

Well-being Goals



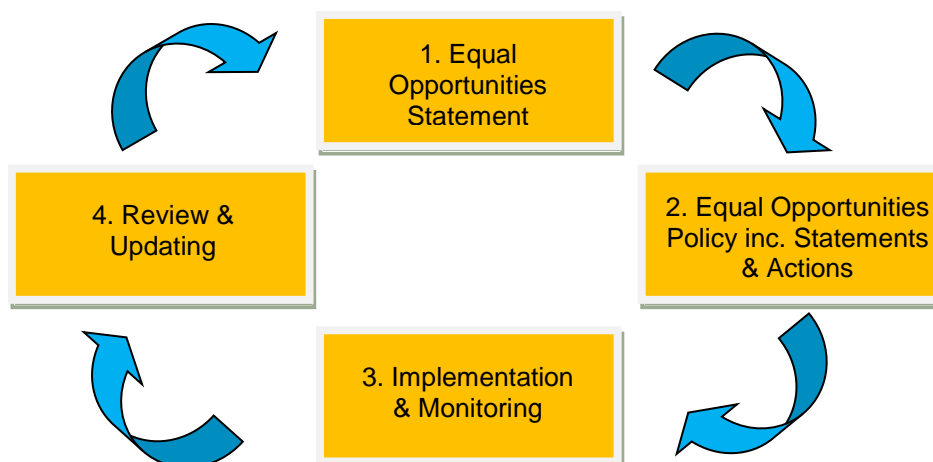
- Making Space for Nature and Greening your Organisation can help towards the goal of a resilient Wales of healthy functioning ecosystems
- Providing healthy eating options at meetings and encouraging staff and volunteers to take walks can contribute to a healthier Wales
- Robust Equality and Diversity policies and a Welsh Language scheme will demonstrate a contribution towards a more equal Wales and a Wales of vibrant culture and thriving Welsh Language
- Fair Trade or ethical purchasing policies and a commitment to act on climate change can help towards a Globally Responsible Wales

A robust equal opportunities policy will help demonstrate to the public, funders and other stakeholders that your organisation understands these goals and the part they play in sustainable development and is committed to working towards them.

To that end the purpose of this policy is to provide equality and fairness for all employees, workers and applicants, whether full-time or part-time, and not to discriminate on grounds of gender (including sex, marriage, gender re-assignment), race (including ethnic origin, colour, nationality and national origin), disability, sexual orientation, religion or belief, or age. *(NB there may be other categories that are relevant to your organisation or local circumstances e.g. trade union membership,*

which could be included here). <Name of Organisation> opposes all forms of unlawful and unfair discrimination.

Equal Opportunities Policy Cycle



1. Responsibility

The overall responsibility for ensuring effective implementation of <Name of Organisation's> Equal opportunities policy is assigned to <Insert position>. This responsibility includes ensuring that all employees and workers are notified of the details of this policy and are aware of its implications through the provision of appropriate training.

All line managers have responsibility for promoting equality of opportunity, and should ensure that their own procedures and practices comply with the provisions of <Name of Organisation's> Equal opportunities policy. The performance and example of managers is crucial to improving opportunities for all.

Individual employees and workers at all levels have responsibility for ensuring that equality of opportunity is consistently provided in all of <Name of Organisation's> employment practices and activities.

2. Recruitment and selection

<Name of Organisation> will strive to:

- Ensure that all employees are recruited on the basis of ability and other objective relevant criteria.
- Work towards ensuring that through recruitment, its workforce better represents all sections of society.
- Ensure that it communicates job opportunities to all sections of the community, ensuring that it does not discriminate against, or discourage applications from any section of the community.
- Ensure that all involved in the recruitment selection are trained on equalities issues.
- Use appropriate legislation as a framework for action to support the recruitment process in a positive way.

- Offer fair terms and conditions of employment to employees.

(NB If the organisation has a separate Recruitment and selection policy, it should be referred to in this section).

3. Training and organisational development

<Name of Organisation> will:

- Seek to ensure that all employees are developed by the provision of appropriate and accessible learning opportunities in line with organisational and individual needs.
- Ensure that vacancies are open to existing staff.
- Ensure that equalities training is provided as part of its overall training and organisational development programme.

(NB if the organisation has a separate Training and development policy, it should be referred to in this section).

4. Monitoring and Evaluation

Monitoring will be carried out to measure the effectiveness of *<Name of Organisation's>* Equal opportunities policy and to check that the policy is working and to act as a basis for future plans. This will be done by:

- Monitoring recruitment and selection procedures to ensure discrimination is not occurring.
- Checking the representation of applicants.
- Checking the representation of *<Name of Organisation's>* workforce.

5. Disciplinary

All employees should be aware that whilst an employer can be held liable in law for acts of discrimination committed by employees, employees too can be held personally liable in law for acts of discrimination which they commit, authorise, contribute to, or condone in relation to other employees, workers and members of the public.

Employees therefore should be aware that breaches of *<Name of Organisation's>* Equal opportunities policy and will be dealt with through *<Name of Organisation's>* Disciplinary policy.

6. Grievances

Should an employee have an issue or concern in relation to *<Name of Organisation's>* Equal opportunities Policy, then they should follow *<Name of Organisation's>* Grievance policy.

Should an employee believe they are being, or have been, discriminated against or harassed in any way, then they should follow <Name of Organisation's> Bullying and harassment policy.

Further information

See Information Sheet 2.9 *Equal Opportunities*

Equality and Human Rights Commission

Tel: 0808 800 0082

www.equalityhumanrights.com

ACAS


Tel: 0300 123 1100

www.acas.org.uk

Disclaimer

The information provided in this sheet is intended for guidance only. It is not a substitute for professional advice and we cannot accept any responsibility for loss occasioned as a result of any person acting or refraining from acting upon it.

For further information contact

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